

Social distancing & pandemic control measures

On shore

On board

Booking

Passengers advised to wear PPEs throughout travel through various means

Passengers asked to arrive in good time to avoid queuing & maintain social distancing

Check in

Waiting areas outside and inside terminal social distance marked

Number of passengers inside terminal limited

Desks & all other common touch points sanitized frequently

Reduction of cash payments

Company personnel trained in protection measures

Boarding/Loading

Early boarding to reduce queuing & better social distancing

Loading sequence to limit number of passengers entering vessel at the same time & avoid crowding

Maximum number of passengers in elevator limited

Information

Hygienic instructions in relevant languages visible in conspicuous areas

Frequent PA announcements on social distancing & hygiene measures

Information video on social distancing, PPEs & hygiene displayed

Social distancing

Empty seating adjacent individual passengers or different family groups

Social distancing maintained whilst using ship facilities including rest rooms

Maximum number of passengers in elevator limited

Distance markings in shop & bars

Maximum number of passengers in shop & bars limited

Hygiene

All persons onboard donning PPEs at all times.

Vessel maintains stock of face masks & disposable gloves

Intensified disinfection of all passenger areas, bars & shop

Crew trained in protection measures